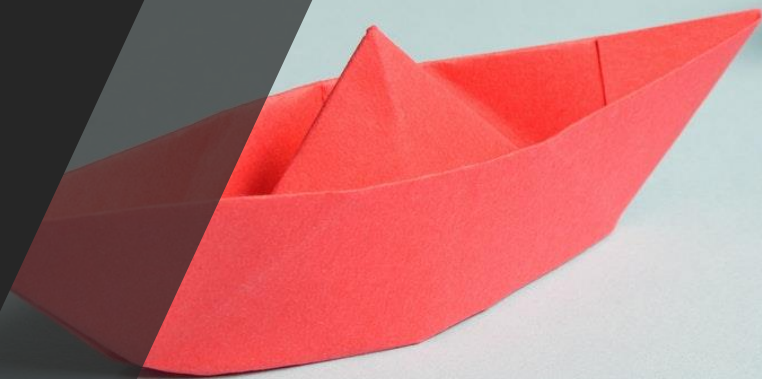


Payment issue

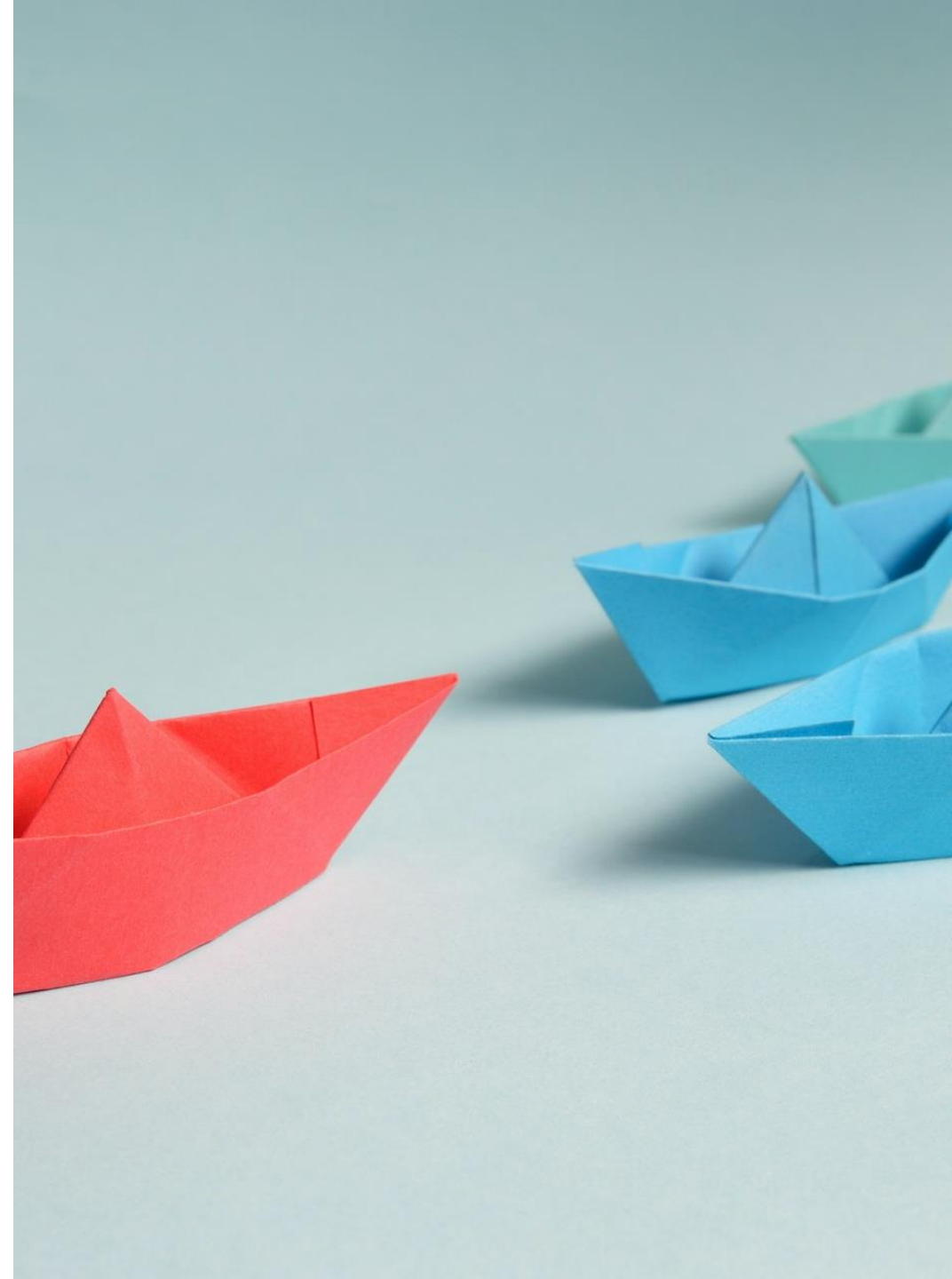


# Payment issue

Just before the kick-off meeting, you, the coordinator realized that there is no possibility to transfer the advance payment to the Greek partners – you have two of them - as all bank accounts in Greece have been blocked. The banks do not allow any transaction from or to a foreign bank account in Greece. The Greek partners ask for support from the coordinator to be able to pay the travel costs to be able to attend the kick-off.

Participating at the kick-off is a legal obligation according to the Consortium Agreement (CA).

 **What would you do?**



# Conflicts between partners



# Milestone issue

- P4 is leading the dissemination work package. They had to develop a knowledge exchange platform on the project website. They claimed to lack in-house expertise, so they used an external company developing an open-source solution. This external company also maintains the website for the project. A regional partner, P6, responsible for WP3, suggested a new plugin to support better knowledge exchange on the website with small businesses. This plugin has been integrated by P6 on the back-end of the website.
- Recently, however, there has been a problem with the plugin that P6 installed: it was apparently vulnerable and allowed someone to hack the whole website and create some issues. Milestone 1 was to receive feedback on the platform from the stakeholders attending the series of workshops. However, none of the stakeholders were able to reach the website, therefore the feedback could not be provided.



What to do?



# Financial conflict

Because the IT consultants are external, they are invoicing P4 for any work they are doing on the website, including solving issues created by P6's plugins. So, the question is: who pays for these invoices?



**What would you do?**



# Performance monitoring

